

**ARKANSAS PUBLIC SERVICE COMMISSION**

IN THE MATTER OF ADMINISTRATIVE )  
ORDERS REGARDING MATTERS NOT ) DOCKET NO. 14-001-A  
ADDRESSED BY THE COMMISSION'S ) ORDER NO. 4  
RULES OF PRACTICE AND PROCEDURE )  
AND OTHER COMMISSION RULES )

**ORDER**

On March 15, 2017, Order No. 3 notified all registered users of the Commission's Electronic Filing System (EFS) User's Agreement (UA) that because of scheduled upgrades to the EFS to reduce user errors and streamline the filing process, the Commission had determined that certain changes to the EFS UA were necessary to ensure efficient and reliable electronic filing procedures through the EFS and to conform to the upgraded EFS. In addition, the EFS UA needed to be updated to reflect the correct *Rules of Practice and Procedure* (RPP) rules number references to correspond to the RPPs adopted which were effective January 1, 2014. Order No. 3 invited public comments on the proposed changes by March 30, 2017.

On March 16, 2017, the General Staff of the Commission filed comments supporting the proposed changes to the UA as reasonable and necessary to reflect the changes to the EFS. No other public comments were received in response to Order No. 3. Therefore, the Commission finds that the proposed changes to the EFS UA shall be effective on April 10, 2017.

The Secretary of the Commission is directed to provide a notification to all registered EFS users via their registered email account(s) on or before April 7, 2017, of the changes which will go into effect on April 10, 2017.

BY ORDER OF THE COMMISSION.

This 31<sup>st</sup> day of March, 2017.



Ted J. Thomas, Chairman

I hereby certify that this order, issued by the Arkansas Public Service Commission, has been served on all parties of record on this date by the following method:

U.S. mail with postage prepaid using the mailing address of each party as indicated in the official docket file, or

Electronic mail using the email address of each party as indicated in the official docket file.



Elana C. Wills, Commissioner



Kimberly A. O'Guinn, Commissioner



Secretary of the Commission